



Viasat Text Messaging Customer Terms and Conditions

The ViasatText Messaging program allows customers to receive text alerts and reminders regarding their Viasat or Exede Internet account.

By opting into Viasat Text you consent to receive autodialed calls or text message notifications, including use of an artificial or prerecorded voice, concerning your Viasat or Exede Internet account from or on behalf of Viasat at the mobile number provided above. This may include messages permitting you to purchase additional data if you reach your maximum internet data usage in a given month. Viasat or its providers may send a max of 20 messages per month as needed based upon your bill payment schedule or data usage.

Message and data rates may apply. You understand that consent is not a condition of receiving the Viasat or Exede Internet service. Once you have opted into the alerts, you may reply **STOP** to the Exede message from your cellular device at any time to cancel. For help, type **HELP**.

Compatible carriers include: AT&T, Boost Mobile, Carolina West Wireless, CellCom, ClearSky, C-Spire Wireless, Interop, MetroPCS, NTelos, Sprint, T-Mobile, U.S. Cellular, Verizon Wireless, and Virgin Mobile.

Alerts sent via SMS may not be delivered if the mobile phone is not in range of a transmission site, or if sufficient network capacity is not available at a particular time. Even within a coverage area, factors beyond the control of the wireless carrier may interfere with message delivery, including the customer's equipment, terrain, proximity to buildings, foliage, and weather. The wireless carrier does not guarantee that alerts will be delivered and will not be liable for delayed or undelivered messages.

To discontinue receiving text SMS messages from Viasat, reply **STOP** to the Viasat message from your cellular device.

If you purchase additional data from Viasat (a "Buy More" purchase), Viasat will charge your payment method on file, which will appear on your next monthly invoice as "Buy More." This charge is a one-time purchase and will not recur on a monthly basis. This Charge is non-refundable, regardless of whether you use any or all of the "Buy More" data. The Data Allowance Policy, Bandwidth Usage Policy and Acceptable Use Policy apply to "Buy More" purchases. Unused data, including unused "Buy More" data, does not carry over to the next month. If your service is currently restricted, the modem will reset to resume regular-speed internet access shortly after you complete a "Buy More" purchase. If your Internet service plan includes a free zone (e.g. Late Night Free Zone or Early Bird Free Zone), Viasat does not measure data usage during your applicable free zone. During such free zones, your speeds will be restored to regular speeds even if you do not "Buy More."

Viasat respects your right to privacy. You can view our Subscriber Privacy Policy at www.exede.com/legal.