



### **All Viasat and Exede Internet Plans and Promotions**

One-time standard installation fee may be charged at the time of sale. Minimum 24-month service term. Monthly service fees and taxes apply. Equipment lease fee is \$9.99 or \$10.00 per month based on the service plan purchased, or \$299.99 if prepaid for the life of the equipment. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Speeds are “up to,” are not guaranteed and will vary. Service is for residential and non-commercial use only. Unlimited data plans are subject to Unlimited Data Policy located at <https://www.exede.com/documents/master/unlimited-data-policy.pdf>. Service is not available in all areas and requires a clear view of the southern sky. The performance of some games over the internet is very poor and some games may not work at all. Use of Viasat’s Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Viasat’s service. Some VPNs may not work at all. All offers may be changed or withdrawn at any time. Exede and Viasat are registered service marks of Viasat, Inc.

### **Unlimited Data Plans**

For unlimited Bronze, Silver, Gold, and Platinum service plans, after 40, 60, 100, or 150 GB of data usage, respectively, we may prioritize your data behind other customers during network congestion, which will result in slower speeds. Streaming video quality is “up to,” will vary and is not guaranteed. See Unlimited Data Policy for details.

### **EasyCare**

EasyCare is \$5.99 per month. For new Internet customers who purchase EasyCare, the monthly charge is waived for the first 90 days of service. If a customer cancels EasyCare within 90 days after purchase, the customer may be charged the standard rate that would have been applicable for each service call made at the customer’s service address during that 90-day period. Re-enrollment in EasyCare may be restricted for up to 180 days after cancellation. EasyCare is not available to customers in Alaska and Hawaii. Additional terms and conditions applicable to EasyCare are set forth in the EasyCare Plan Addendum to the Customer Agreement available at [www.exede.com/legal](http://www.exede.com/legal).

### **Plan Price Reduction Promotions**

Upon the expiration of a promotional period, the plan price will increase to the standard non-promotional price.

### **Free Standard Installation Fee Promotion for Internet**

Free standard installation fee promotion available only to new customers ordering a service plan providing 12 Mbps or greater in limited areas who order service during the promotion period. One-time standard installation fee of \$99.99 will be credited via an instant rebate of \$99.99, which will be reflected on the customer’s first bill.

### **Two-Year Price-Lock Guarantee for Viasat Internet**

The 2-year price-lock guarantee applies only to the standard monthly internet service fee and the monthly equipment lease fee (in each case, before any promotional discounts) and excludes all taxes and surcharges. The price-lock guarantee runs for 24 consecutive months from the date of account activation, requires that the customer’s account remain in good standing, and may terminate with certain account changes.

### **DIRECTV Bundle Promotion**

The DIRECTV bundle offer purchased directly through Viasat or DIRECTV and not through Viasat's Dealer channel is available only to customers who have not had DIRECTV service during the previous 24 months, who otherwise qualify to receive DIRECTV service and who are new Viasat Internet customers. You must agree to separate 24-month service agreements to receive both DIRECTV and Viasat Internet service. To receive the \$10 monthly Viasat Internet discount for the first 12 months of your service term, you must remain a DIRECTV customer during this time period. Prices are for Internet service only.

### **DIRECTV Service**

Service provided by DIRECTV. 24-MONTH DIRECTV AGREEMENT. EARLY CANCELLATION WILL RESULT IN A FEE OF \$20/MONTH FOR EACH REMAINING MONTH. Must maintain 24 consecutive months of any DIRECTV programming package (\$29.99/month or above) or any qualifying international service bundle. NON-ACTIVATION CHARGE OF \$150 PER RECEIVER MAY APPLY. ALL EQUIPMENT IS LEASED AND MUST BE RETURNED TO DIRECTV UPON CANCELLATION, OR UNRETURNED EQUIPMENT FEES APPLY. VISIT [directv.com](http://directv.com) OR CALL 1-800-DIRECTV FOR DETAILS. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at [directv.com/legal](http://directv.com/legal) and in order confirmation. DIRECTV and the Cyclone Design logo are registered trademarks of DIRECTV, LLC.

### **Voice Service**

Available only as an add-on service for customers on a service plan providing 12 Mbps or greater and in an eligible service area. Minimum 6-month service term. Additional charges for calls to destinations outside of the 50 United States, the District of Columbia and Canada and for directory assistance calls. Billing for Voice for existing Viasat or Exede Internet customers commences five days after the date Voice is ordered and for new Viasat Internet customers five days after the date internet service is installed, even if the customer does not activate the Voice equipment. Monthly service fee is \$29.99 and is subject to taxes, E911 fees and other regulatory fees and surcharges. 911 service through Viasat's Voice satellite technology may be limited in comparison to 911 service available through traditional landline telephone carriers. Voice may not work well with fax machines, security systems and other analog data services and devices.

### **Viasat Internet/ Voice Bundle Promotion**

New customers in participating sales channels who order Viasat Voice at the same time they order Viasat Internet will receive a savings of \$10 per month on their Viasat Voice service for the first six full months of services provided they continue to receive both services. Existing Viasat or Exede Internet customers in participating sales channels who add Viasat Voice service will receive a savings of \$10 per month on their Voice service for the first six months of Viasat Voice service provided they continue to receive both services.

### **Video Data Extender**

All Essential 10, Evolution, Liberty, Freedom, Basic 12 and Exede Classic plans include the Video Data Extender. The Video Data Extender is a feature that streams video at DVD quality (optimized for 480p), which allows you to get more out of your monthly data allowance. This feature is turned on by default. Not all video sources are identifiable and available to benefit from the Video Data Extender. You can turn the Video Data Extender off or on at any time by visiting [www.myexede.net](http://www.myexede.net).