



Viasat Data Allowance Policy – Viasat Business Plans

General

Each Viasat Business plan identified below has a monthly data allowance (“**Capped Plans**”), other than the Viasat Business Unlimited Data Plan. For Capped Plans, this policy explains what happens when you use more data than your data allowance. For the Viasat Business Unlimited Data Plan, this policy explains how and when we can prioritize your service during congestion once you have reached a certain amount of data usage as well as how we may address video streaming quality.

Data Usage Measurement and Accessing Your Data Usage

We measure your data usage on a monthly basis and reset it to zero on the same day each month. You can view your data usage and compare it with your monthly data allowance (if you have a Capped Plan) at <https://ecare.wildblue.net/pages/updatePaymentData.xhtml> or by clicking [here](#).

Capped Plans

Any unused data or additional increments of data purchased by you under Capped Plans do not carry over to the next month.

Business 30. Starting on the first day of your monthly measurement period, all uploaded and downloaded data transmitted using your Viasat account from 8:00 a.m. until 3:00 a.m. in your local time zone counts toward your data allowance. Usage from 3:00 a.m. until 8:00 a.m. during your local time zone each day will count toward an additional monthly data allowance (“**Off-Peak Data Allowance**”) should we choose to enforce the Off-Peak Data Allowance. If your data usage reaches 100% or more of either of your monthly data allowances (subject to whether we choose to enforce the Off-Peak Data Allowance), we will alert you of this fact and offer you the option of purchasing additional increments of data to use during the remainder of your measurement period for the applicable time period (8:00 a.m. until 3:00 a.m. or 3:00 a.m. until 8:00 a.m.). If at any time your data usage exceeds either of your monthly data allowances and you have not purchased additional increments of data, Viasat may significantly slow and/or restrict your service, or certain uses of your service during the applicable time period (8:00 a.m. until 3:00 a.m. or 3:00 a.m. until 8:00 a.m.), until the end of your monthly measurement period. At the end of each monthly measurement period, your data usage resets to zero.

Redundancy, Business 20, 50, 100, and 200. If you are a subscriber to a Redundancy or Business 20, 50, 100, or 200 plan and your data usage reaches 100% or more of your data allowance, we will alert you of this fact. Upon reaching 100% or more of your data allowance, Viasat will continue to provide you with internet service and count all increments of data beyond your monthly data allowance. Viasat will charge you the Additional Usage Rate set forth below for all data used in excess of your monthly data allowance. You are responsible for the full Additional Usage Rate per GB rounded up to the nearest GB used in excess of your monthly data allowance.

The table below shows the monthly data allowances for our Capped Plans.

Viasat Business Plan	Data Allowance (GB)¹ (Combined Upload and Download) Measured over a fixed monthly period		Additional Usage Rate
Redundancy	1		\$15.00 per GB
Business 20	20		\$10.00 per GB
Business 30	8:00 a.m. to 3:00 a.m.	3:00 a.m. to 8:00 a.m.	N/A
	30	At least 30 ²	
Business 50	50		\$10.00 per GB
Business 100	100		\$10.00 per GB
Business 200	200		\$10.00 per GB

¹ Your Viasat Voice data usage does not count toward your monthly data allowances.

² Viasat does not currently enforce a data allowance during the period from 3:00 a.m. to 8:00 a.m., but reserves the right to do so in the future in its sole discretion.

Viasat Business Unlimited Data Plan

The Viasat Business Unlimited Data Plan does not have a monthly data allowance. The amount of data you use will not affect your service speeds, unless the network is congested. After 300 GB of data usage during your monthly measurement period, however, Viasat may choose to prioritize your data behind other customers during network congestion, which will result in slower speeds. To the extent we prioritize your data, all uploaded and downloaded data transmitted using your Viasat service starting on the first day of your monthly measurement period will count towards the 300 GB threshold. At the end of your monthly measurement period, your data usage resets to zero.

Under the Viasat Business Unlimited Data Plan we may set the video streaming quality of video streams with a quality higher than high-definition quality to a quality of high-definition quality, which is typically 1080p. Not all video sources are identifiable and, accordingly, some video sources may stream at a quality higher than high-definition. Video streaming quality is “up to,” will vary and is not guaranteed.

Other Policies and Information

This policy contains important information about your use of the Viasat service and your relationship with Viasat. If you do not agree with this policy, you are not permitted to use the Viasat service and must terminate your account immediately, subject to the terms of your agreement applicable to the Viasat service. For additional information about permitted uses of the Viasat service, see our Acceptable Use Policy at <http://www.viasat.com/legal>. For information about our network management practices, please see our Network Management Policy at <http://www.viasat.com/legal>.

Viasat may revise this policy from time to time upon notice by posting a new version of this document on Viasat.com, Viasat.net or any successor URL(s). All revised copies of the policy are effective immediately upon posting. Questions regarding this policy can be directed to Viasat via Communications.Legal@viasat.com.