



Viasat Data Allowance Policy – Viasat Business Plans

General

Each Viasat Business plan identified below has a monthly data allowance (“**Metered Plans**”), other than Viasat’s Business unlimited data plans. For Metered Plans, this policy explains what happens when you use more data than your data allowance. For Viasat’s Business unlimited data plans, this policy explains how and when we can prioritize your service during congestion once you have reached a certain amount of data usage as well as how we may manage video streaming quality.

Data Usage Measurement and Accessing Your Data Usage

We measure your data usage on a monthly basis and reset it to zero on the same day each month. You can view your data usage and compare it with your monthly data allowance at <https://ecare.wildblue.net/pages/updatePaymentData.xhtml> or by clicking [here](#).

Metered Plans

Any unused data or additional increments of data purchased by you under Metered Plans do not carry over to the next month.

Business 30. Starting on the first day of your monthly measurement period, all uploaded and downloaded data transmitted using your Viasat account from 8:00 a.m. until 3:00 a.m. in your local time zone counts toward your data allowance. Usage from 3:00 a.m. until 8:00 a.m. during your local time zone each day will count toward an additional monthly data allowance (“**Off-Peak Data Allowance**”) should we choose to enforce the Off-Peak Data Allowance. If your data usage reaches 100% or more of either of your monthly data allowances (subject to whether we choose to enforce the Off-Peak Data Allowance), we will alert you of this fact and offer you the option of purchasing additional increments of data to use during the remainder of your measurement period for the applicable time period (8:00 a.m. until 3:00 a.m. or 3:00 a.m. until 8:00 a.m.). If at any time your data usage exceeds either of your monthly data allowances and you have not purchased additional increments of data, Viasat may significantly slow and/or restrict your service, or certain uses of your service during the applicable time period (8:00 a.m. until 3:00 a.m. or 3:00 a.m. until 8:00 a.m.), until the end of your monthly measurement period. At the end of each monthly measurement period, your data usage resets to zero.

All other Business Metered Plans. If you are a subscriber to a Redundancy, Business 20, 50,100, 200, or Business Metered 1 GB, 10 GB, 10 GB (12 Mbps), 20 GB, 50 GB, 50 GB (12 Mbps), or 200 GB plan and your data usage reaches 100% or more of your data allowance, we will alert you of this fact. Upon reaching 100% or more of your data allowance, Viasat will continue to provide you with internet service and count all increments of data beyond your monthly data allowance. Viasat will charge you the Additional Usage Rate set forth below for all data used in excess of your monthly data allowance. You are responsible for the full Additional Usage Rate per GB rounded up to the nearest GB used in excess of your monthly data allowance.

The table below shows the monthly data allowances for our Metered Plans.

Viasat Business Plan	Data Allowance (GB) ¹ (Combined Upload and Download) Measured over a fixed monthly period		Additional Usage Rate
	8:00 a.m. to 3:00 a.m.	3:00 a.m. to 8:00 a.m.	
Redundancy	1		\$15.00 per GB
Business Metered 1 GB	1		\$10.00 per GB
Business Metered 10 GB	10		\$10.00 per GB
Business Metered 10 GB (12 Mbps)	10		\$12.00 per GB
Business 20	20		\$10.00 per GB
Business Metered 20 GB	20		\$6.00 per GB
Business 30	30	At least 30 ²	N/A
Business 50	50		\$10.00 per GB
Business Metered 50 GB	50		\$3.00 per GB
Business Metered 50 GB (12 Mbps)	50		\$4.00 per GB
Business 100	100		\$10.00 per GB
Business 200	200		\$10.00 per GB
Business Metered 200 GB	200		\$2.00 per GB

¹ Your Viasat Voice data usage does not count toward your monthly data allowances.

² Viasat does not currently enforce a data allowance during the period from 3:00 a.m. to 8:00 a.m., but reserves the right to do so in the future in its sole discretion.

The Business Metered 1 GB, 10 GB, 10 GB (12 Mbps), 20 GB, 50 GB, 50 GB (12 Mbps), and 200 GB plans have the Video Data Extender. The Video Data Extender is a feature that streams video at DVD quality (optimized for 480p), which allows you to get more out of your monthly data allowance or other data threshold. Not all video sources are identifiable and available to benefit from the Video Data Extender. For plans purchased on or after December 7, 2018, the feature is turned on by default. For plans purchased prior to December 7, 2018, the feature is turned off by default. You can turn the Video Data Extender off or on at any time by contacting Viasat at 855-313-4111.

Viasat Business unlimited data plans

Viasat's Business unlimited data plans do not have a monthly data allowance. The amount of data you use will not affect your service speeds, unless the network is congested. After you exceed the data usage threshold for your service plan listed in the applicable chart below during your monthly measurement period, Viasat may prioritize your data behind other customers during network congestion, which will result in slower speeds. To the extent we prioritize your data, all uploaded and downloaded data transmitted using your Viasat service starting on the first day of your monthly measurement period will count towards your monthly data usage threshold. At the end of your monthly measurement period, your data usage resets to zero.

The data usage thresholds for each Viasat Business unlimited data plan are defined in the charts below:



Plan Name	Data Usage Threshold
Business Unlimited Data Plan	300 GB
Business Unlimited 15 Enhanced	300 GB
Business Unlimited 12	75 GB
Business Unlimited 35	75 GB
Business Unlimited 60	150 GB
Business Unlimited 100	200 GB

Each Viasat Business unlimited data plan differs by the video streaming quality as defined in the chart below:

Plan Name	Video Streaming Quality
Business Unlimited Data	Full High-definition quality (typically up to 1080p)
Business Unlimited 15 Enhanced	Full High-definition quality (typically up to 1080p)
Business Unlimited 12	DVD quality (typically up to 480p)
Business Unlimited 35	DVD quality (typically up to 480p)
Business Unlimited 60	DVD quality (typically up to 480p)
Business Unlimited 100	High-definition quality (typically up to 720p)

Even though each Viasat Business unlimited data plans offers service speeds capable of streaming video at higher quality, your Viasat Business unlimited data plan’s video quality is set in accordance with the chart above. Streaming video quality is “up to,” may vary and is not guaranteed. Not all video sources are identifiable and some video sources may stream at a higher quality.

Other Policies and Information

This policy contains important information about your use of the Viasat service and your relationship with Viasat. If you do not agree with this policy, you are not permitted to use the Viasat service and must terminate your account immediately, subject to the terms of your agreement applicable to the Viasat service. For additional information about permitted uses of the Viasat service, see our Acceptable Use Policy at <http://www.viasat.com/legal>. For information about our network management practices, please see our Network Management Policy at <http://www.viasat.com/legal>.

Viasat may revise this policy from time to time upon notice by posting a new version of this document on Viasat.com, Viasat.net or any successor URL(s). All revised copies of the policy are effective immediately upon posting. Questions regarding this policy can be directed to Viasat via Communications.Legal@viasat.com.